



LUCKI BOT

BUILD TO BE EFFECTIVE

ORIONSTAR
EUROPE



TABLE OF CONTENTS





WE HELP HUMANS
BECOME MORE HUMAN
AT WORK

WE ARE ORIONSTAR EUROPE

We make robots more accessible

We believe that implementing robots has become an easy task. Our goal is to break the barrier and normalise the application of smart service robots in every industry. Our mission is to provide outstanding consulting services as we strive for the best possible advice based on your specific needs. Paired with our easy-to-use smart service robots, we provide solutions for everyone, everywhere at any time.



THE MOST STABLE RESTAURANT ROBOT AROUND

Meet Lucki, our restaurant robot that excels in transporting food and beverages with elegance and smoothness. Capable of handling even the most critical items, such as delicate wines, freshly brewed coffees, and steaming hot soups, Lucki is a valuable addition to any dining establishment. Whether in a busy restaurant or a crowded event, Lucki can navigate smoothly and perform its tasks with precision and reliability, ensuring that your guests receive their orders quickly and in perfect condition. We are confident that you will be impressed by Lucki's capabilities and will appreciate the added convenience and efficiency it brings to your restaurant or hotel.

LUCKI FITS IN NARROW AND SPACIOUS AREAS

In a restaurant, nothing stays still for long. Customers move around, change tables, and sometimes even sit far away from the tables. This is why it is essential for restaurant robots to be able to navigate through even tight spaces and maneuver smartly. That's where Lucki comes in. With its slim and sleek design, Lucki can easily pass through gaps as narrow as 75 cm, allowing it to serve your guests wherever they may be. Moreover, thanks to its advanced AI, Lucki can move smoothly and avoid obstacles, ensuring that it always reaches its destination safely and efficiently. Whether you are running a busy restaurant or hosting a large event, Lucki is the perfect partner to help you serve your guests quickly and efficiently.



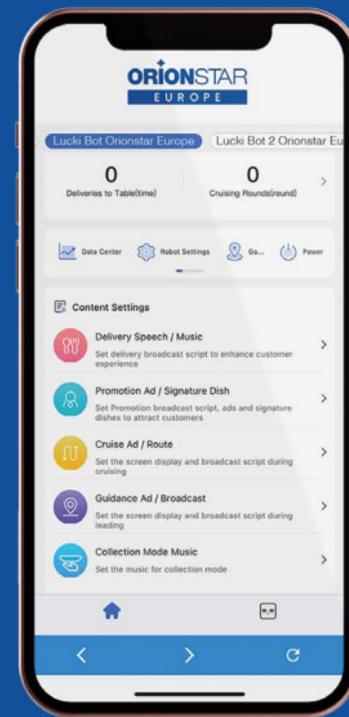


MORE UPSELLS – THE EASY WAY

A robot like Lucki is more than just a serving machine – it's also a natural attention grabber. When Lucki is working in a restaurant, people often take pictures and point at it, fascinated by its sleek design and smooth movements. But Lucki can do more than just serve food – it can also be used as a marketing tool to promote your menu items. For example, when Lucki arrives at a table with the ordered food, it can also display your latest dessert offering, tempting your customers to try something new. Using Lucki to promote products will help you steer towards higher revenues per seat. So not only does Lucki make serving food easier and more efficient, it will also help boost your sales and enhance your customers experience.

Our mobile application makes using restaurant robots like Lucki even more convenient and efficient. With the app, you can easily call Lucki to the kitchen or to a loading point and place the food order on it. With just a tap on the screen, Lucki will move to the designated location, ready to serve your guests. The app also allows you to track statistics and upload marketing material, giving you greater control over your restaurant operations and helping you promote your menu items.

NAVIGATE LUCKI WITH YOUR PHONE



Nowadays, restaurants often encounter operational challenges that hold up the workflow and efficiency. Problems related to difficulties in recruiting people and training employees, or maintaining a balance between customer service and operational tasks. Especially during peak hours, waiters are busy walking from table to table.

Lucki bot is able to successfully address these issues and even add value on top of it. Finally, you can spend more time talking to your customers. Waiters are able to stay longer at tables while Lucki is going back and forth with food and beverages.

USE CASE RESTAURANT



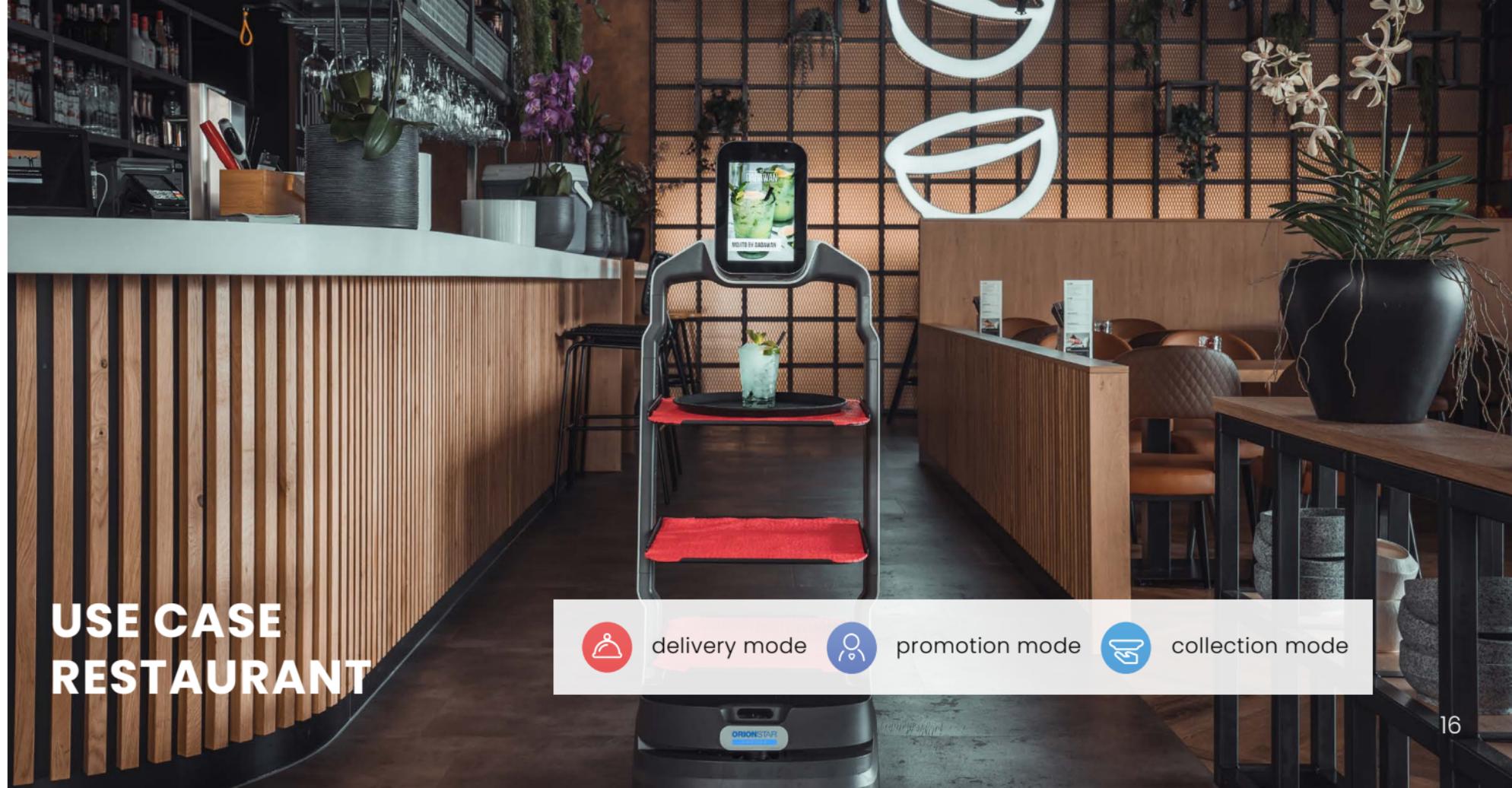
delivery mode

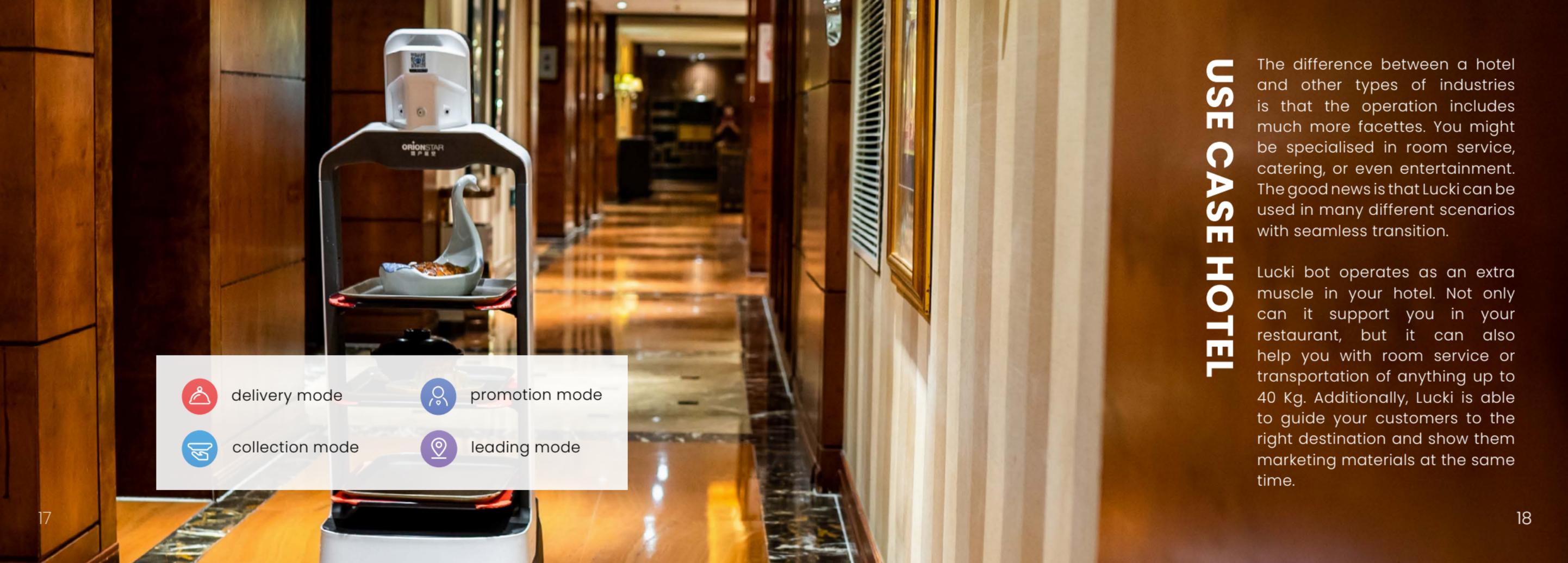


promotion mode



collection mode





delivery mode



promotion mode



collection mode



leading mode

USE CASE HOTEL

The difference between a hotel and other types of industries is that the operation includes much more facets. You might be specialised in room service, catering, or even entertainment. The good news is that Lucki can be used in many different scenarios with seamless transition.

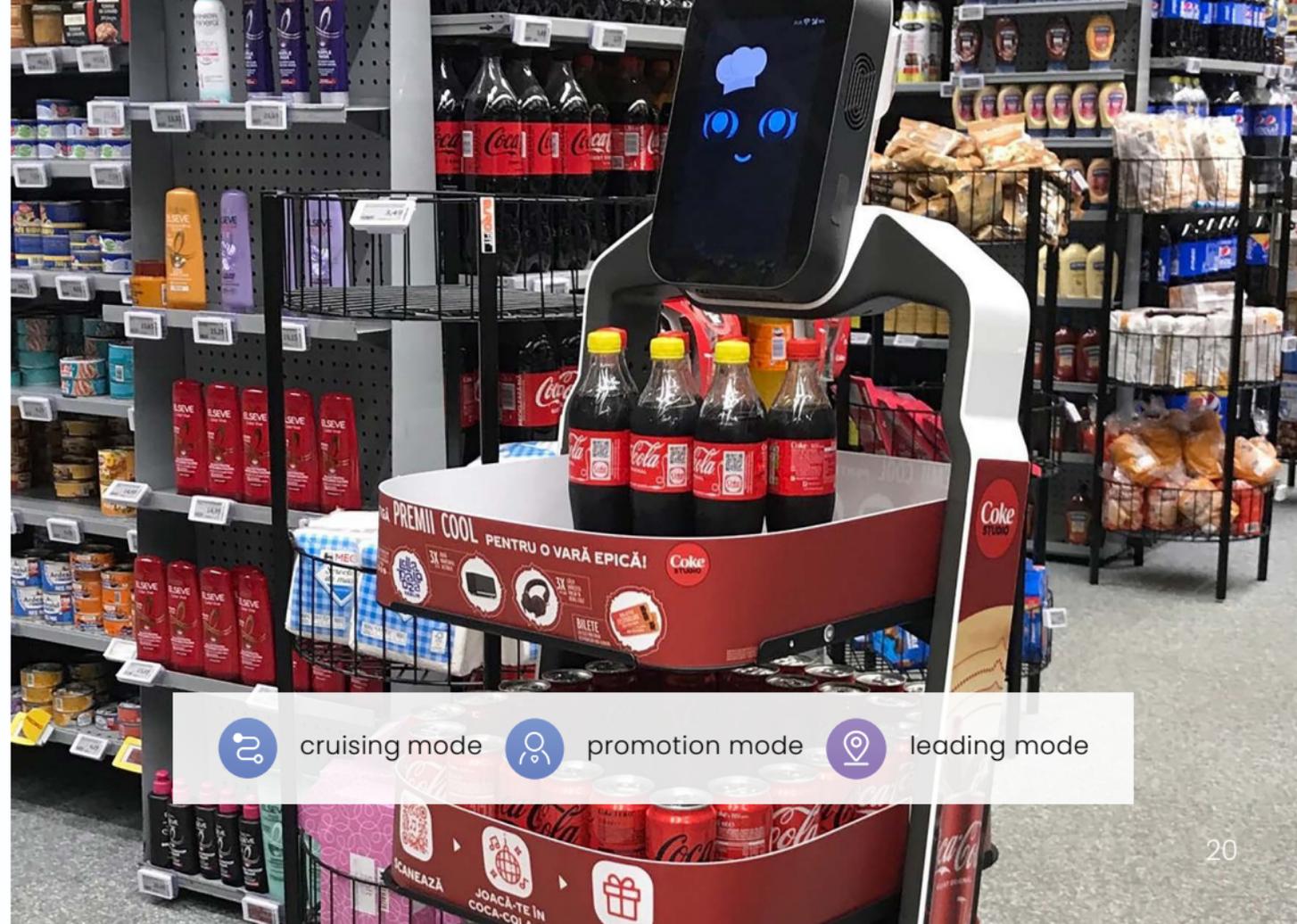
Lucki bot operates as an extra muscle in your hotel. Not only can it support you in your restaurant, but it can also help you with room service or transportation of anything up to 40 Kg. Additionally, Lucki is able to guide your customers to the right destination and show them marketing materials at the same time.

Supermarkets look towards offering everything that the customers might need. By fulfilling this demand, supermarkets have grown bigger and bigger, and nowadays it is hard to find the product you are looking for right away.

Lucki helps you elevate these issues by guiding your customers to the product. You are also able to place your products on Lucki and achieve more cross-sell and upsells. The middle shelf strategy lies in the past, Lucki will be your new biggest selling point in product placement.

Think outside the box and promote your products on Lucki bot, attract customers, and leave a memorable impression.

USE CASE SUPERMARKET



cruising mode



promotion mode



leading mode



EVENTS



WAREHOUSE



HOSPITAL



AIRPORT



EDUCATION



YOUR COMPANY

Technological advancements are the predecessors of operational advancements in any type of industry. Using our smart service robots enables new directions of business opportunities. Naturally, characteristics such as efficiency, customer support, upselling and process automation are attractive for any type of company.

We open our ears for you. Next to providing you with outstanding smart service robots, we are also specialised in consulting on how you are able to implement the robots in new ways. Our open source software enables you to explore possibilities which maybe no one else before you have thought about.



delivery mode



collection mode



cruising mode



promotion mode



leading mode

OUTSTANDING FEATURES



SMOOTH NAVIGATION

With our advanced suspension system, sharp turns or sudden breakings are handled elegantly. Lucki glides seamlessly in your establishment



AGILE OBJECT AVOIDANCE

In real-time Lucki spots objects and even predicts movement trajectories. It avoids objects and continue his path, without any problems.



STRONG AI

Lucki uses AI to support most of its activities, which results its smoothness. Paired with a strong Snapdragon processor, Lucki is a true powerhouse.



FLEXIBLE & SECURE

We highly value cybersecurity. Our software is rock solid and GDPR compliant. We designed our software to be user-friendly and the possibilities are endless.

PRODUCT DESCRIPTION

ADVANCED DUAL SLAM SOLUTION



ADJUSTABLE TRAYS

12-15H BATTERY

SOLID AND STABLE CHASSIS

BUILD FOR PERFORMANCE

+35%

PRODUCTIVITY

40KG

UP TO 40 KG
AT ONCE

600

DISHES SERVED
PER DAY



ZBOS

An exclusive and powerful partnership between Zorabots & OrionStar Europe.

Zorabots is specialized in robotics solutions and has created the first “Windows®-like” robotic software platform called ZBOS (Zorabots Operating System). Giving life to all kinds of robots, ZBOS makes them available for healthcare, retail, tourism, security and education uses. The ZBOS solution is the brain that makes using a robot simple.

We exclusively extends the usage of ZBOS into hospitality and operational industries. This enables users the freedom to create endless innovations and functionalities.



EUROPEAN WAREHOUSE

Our headquarter is located in the Netherlands. This puts us in a very advantageous position, as we can operate quickly and efficiently. Our logistic routes are shortened and we are able to reduce the costs of delivery in comparison to an international shipment.

This also translates into our customer service. We are nearby and we understand the cultural differences within European countries very well. Moreover, various partners around Europe assist us in supporting you. All in all, we are there for you when you need us.



CLIENTS & PARTNERS

 Maastricht
University



Pizza Hut

 DADAWAN

★ Heineken

Qualcomm

**ZORA
BOTS**

Swiss International
HOTELS & RESORTS

Coca-Cola

EASY FOR YOU A RESTAURANT ROBOT THAT ANYONE CAN SET UP

In minutes you can set up Lucki and use it in your business. Changes can be made on the go or on our provided OrionStar OS software. With the press on a button, Lucki always goes to the right destination - moving smoothly through your business.

ORIONSTAR
EUROPE

BASED IN THE NETHERLANDS

WE HELP HUMANS
BECOME MORE HUMAN AT WORK

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